

## TERMS AND CONDITIONS

1. **TERMS:** AS STATED ON INVOICE. ALL BANK CHARGES TO BE PAID BY PURCHASER.
2. **MINIMUM ORDER:** \$25.00.
3. **FREIGHT POLICY FOR REPLACEMENT FILTER CARTRIDGES ONLY:** Harmsco, Inc. will ship "Prepaid" orders of \$1,500.00 NET or more going to one destination within the continental United States. It is the responsibility of the customer to determine if his purchase order meets the minimum quantity to qualify for prepaid freight. Orders of less than \$1,500.00 NET will be shipped F.O.B. West Palm Beach, FL.
4. **FREIGHT POLICY FOR "MIXED BAG" ORDERS OF CARTRIDGES AND FILTER HOUSINGS:** Harmsco, Inc. will ship "Prepaid" orders of \$3,000.00 NET or more going to one destination, in one shipment, within the continental United States. It is the responsibility of the customer to determine if his/her purchase order meets the minimum quantity to qualify for prepaid freight.
5. A \$50.00 expediting fee will apply to orders that are required to ship in the same day that Harmsco receives the purchase order.
6. **PRICES:** All prices are F.O.B. shipping point. Prices subject to change without notice. All pricing is based on standard packaging quantities. Harmsco reserves the right to increase or decrease the order quantities to match the standard packaging quantities shown in the price book.
7. A 10% charge will be apply to requests to split case quantities of replacement cartridges. Cases of 9-3/4 x 2-3/4 inch cartridges **will not be split** under any circumstances.
8. **TRANSPORTATION CLAIMS:** All claims for equipment damaged in shipment or shortages must be made with common carrier. Harmsco is not responsible for goods damaged or lost in transit by common carrier. Freight damage and/or loss claims with common carriers are the responsibility of the buyer. Harmsco customer service will provide assistance in filing a claim if requested. To assure filing a successful freight claim, be sure that the common carrier has noted the extent of the damage or shortage on the bill of lading before signing for receipt of the shipment. Freight claims should be filed within seven (7) days.
9. **SHORTAGES:** In accordance with Harmsco freight policy, all shortages should be noted on the bill of lading at time of delivery. Shortages due to incorrect shipping count or product substitutions must be reported to Harmsco customer service within seven (7) days of date of delivery.
10. **RETURNS ON MERCHANDISE:** A RETURNED GOODS AUTHORIZATION (R.G.A.) must be obtained from Harmsco, Inc. before returning any merchandise. All returned merchandise is to be sent freight prepaid and is subject to a 25% handling charge. Phone (561) 848-9628 and ask for the Returned Goods Department.